Subscription, Cancellation and Refund Policy

Just In Reality, LLC, operating Grand Theft Clipping. Version 1.3, effective November 17, 2026.

1. Plans

The Service is sold as plans measured in hours of footage you feed in each period. The plans at the date of this policy are:

- Free: free, no card needed. 1 hour of footage each calendar month.
- Pro: $19 a month or $119 a year. 25 hours of footage each month, whether you pay monthly or yearly.
- Crew: $49 a month or $299 a year. 100 hours of footage each month, whether you pay monthly or yearly.

Hours reset every month, counted from the day your subscription started (or on the first of the month, UTC, on the Free plan), and do not carry over. Other limits for each plan, such as the longest video and how long clips are kept, are shown on the pricing page.

2. How you are charged

Paid plans are subscriptions. You are charged in advance for each month or year, starting on the day you subscribe, through our payment processor, Stripe. Your plan renews automatically for the same period, at the price then in effect, until you cancel.

Prices are in US dollars. Sales tax, VAT or similar taxes are added where the law requires.

3. Introductory prices and codes

We sometimes offer a lower price for the first period of a plan, for example $1 for the first month with a code. An introductory price applies once, to the plan named in the offer, and only to people who have not subscribed before.

After the introductory period the plan renews automatically at the normal price for that plan, every period, until you cancel. The introductory price and the normal price that follows are both shown before you pay. If you cancel during the introductory period you are not charged the normal price.

A code has no cash value, cannot be combined with another offer, and can be withdrawn for new sign-ups at any time.

4. Cancelling

You can cancel at any time from your account page under "Manage billing". No phone call or email is needed. When you cancel, your plan stays active until the end of the period you have already paid for, and then your account moves to the Free plan. You are not charged again.

5. Refunds

Except where the law gives you a right to a refund, payments are not refundable, and we do not give refunds or credits for part of a period or for hours you did not use.

Three things work in your favour:

- If a job fails on our side, the minutes it used are returned to your balance.
- If we charge you by mistake, or charge you twice, tell us and we will refund the incorrect charge.
- If we end your paid plan for a reason other than your breach of the Terms, we refund the unused part of the period you paid for.

If something has gone wrong with a charge, email support@grandtheftclipping.com within 30 days and we will look at it.

6. Changing plans

You can move to a different plan from your account page. Stripe shows you what you will be charged before you confirm any change.

7. Failed payments and chargebacks

If a renewal payment fails, Stripe will try the card again. Your paid features stay on for a grace period of 3 days after the paid period ends; after that your account moves to the Free plan until payment succeeds.

If you dispute a charge with your bank instead of contacting us, we may suspend the account while the dispute is open.

8. Price changes

We may change prices. We will give you at least 30 days' notice by email before a new price applies to your next renewal, and you can cancel before it does.

9. The Free plan

The Free plan needs no card and can be used for as long as we offer it. We may change or withdraw it; that never creates a charge.

10. Contact

Just In Reality, LLC. Email: support@grandtheftclipping.com